ITRMC Information Technology Achievement Awards - 2010
Recognizing Outstanding Achievement in the Use of Information Technology

With the need for Idaho's governmental entities and institutions of higher learning to become more efficient and accessible to our citizens, success in the deployment of information technology to address that need deserves to be recognized.

The Information Technology Resource Management Council (ITRMC) will again honor outstanding achievements in the field of information technology through the ***ITRMC IT Achievement Awards program***. Emphasis will be placed upon those IT initiatives and innovations that most effectively assist government and education officials and agencies in innovatively executing their duties and providing cost-effective services to Idaho's citizens, businesses, and visitors.

Awards recognizing the winners will be presented at the **June 23 2010, ITRMC meeting.** (Award winners will be notified prior to the meeting.) Executive summaries of the winning entries will be posted on the ITRMC website to promote sharing of these best practices across the state. In addition, award winners will be announced in press releases and letters from the Council.

Call for Nominations

Nominations will be accepted from all state agencies, county and local governments, as well as from the state's institutions for higher education (entity). Awards will be considered in eight (8) categories (see attached) – <u>Each entity is limited to one (1) nomination per group category and one (1) nomination per individual category</u>. Nominated projects must have been in operation for a minimum of six (6) months within the twelve (12) months prior to the deadline, and must not have previously received an ITRMC IT Achievement Award. For more information please contact Greg Zickau, Chief Technology Officer, at 332-1875 or greg.zickau@cio.idaho.gov.

Submission Deadline
Friday, April 16 at 5:00 p.m.

Mail To
1. Office of the CIO ● P.O. Box 83720 ● Boise, ID 83720-0042
    <u>AND</u>
2. contact@cio.idaho.gov

Submission Guidelines

Clarity, quality, and completeness of the information provided is a key element for making your submission a winner. Nominations must be submitted in hardcopy *and* electronic format, and should include the following elements:

• A completed nomination form

FOR GROUP CATEGORIES
• A one (1)-page executive summary (Word format; maximum of 500 words)
• A narrative (Word format; five (5)-page maximum, no more than 600 words per page) containing information on the nomination as listed in items 'a' through 'd' below; in the same order; and in as much detail as appropriate. Attached charts, graphs, and/or diagrams will be considered as long as their inclusion does not exceed the five-page limit. Each section will be weighted equally for scoring purposes.

   a. A description of the project, including length of time in operation.
   b. Significance to the improvement of the operation of government.
   c. Benefits realized by service recipients (citizens, businesses, agencies, etc.).
   d. Cost-benefit analysis, short-term/long-term payback (include summary calculations). Projects must exhibit measurable operational benefits.

FOR INDIVIDUAL CATEGORIES

• A narrative (Word format; two (2)-page maximum, no more than 600 words per page) containing information based on the following common elements as well as contributions within their agency and the technology community as a whole for their specific technology role.

   a. Enterprise Architecture: degree of technical compliance with all applicable state requirements/recommendations.
   b. Professionalism: consistently meeting or exceeding challenging objectives to ensure the successful use of IT and demonstrating a quality approach through personal values and working practices.
   c. Innovation: used innovative approaches, working practices or technologies to enhance their organization.
   d. Role Model: provided an example to peers or colleagues of the importance of the role of IT in the organization and the standards expected of IT professionals through such things as leadership, character, integrity, selflessness, and excellence.
   e. Measurable success: has delivered quantifiable benefits to their organization.
   f. Personal Development: has demonstrably enhanced their skill and their ability to succeed in future.
   g. Collaboration: how has the individual contributed to multi-agency projects and initiatives?
   h. Individuals will also be judged on their impact within their particular field.

GROUP CATEGORIES

1) Digital Government Applications:
 Government to Citizens
Innovative programs that use the Idaho.gov portal to provide information to and conduct transactions with citizens. Examples include unemployment compensation, welfare benefits, licensing, vehicle registration, justice/safety programs, insurance, retirement programs, environmental service, tax collections, etc. Submissions can include any type of electronic interface; special consideration will be given to nominations that assure expanded access to and independent use of information technology by people with disabilities.

 Government to Businesses
Applications that foster innovative, timesaving, cost-effective transactions between government and businesses. Such applications focus on convenience and streamlining the exchange of information or facilitating business transactions. Examples include automation of procurement, registration, tax payments, licensing, and permitting.

 Government to Government
Applications that enhance intergovernmental collaboration, cross-jurisdictional services, and intergovernmental transaction processing. Examples include state government-wide information systems, integrated justice systems, health information systems, systems sharing, information sharing, geographic information systems, and similar services that leverage a common solution across two or more government agencies.

2) IT Project Management
Initiatives that have developed a framework, governance processes, policies, and systems for the efficient management of IT investments from concept, funding, implementation, and operation to retirement. Examples include activities designed to: improve the investment evaluation and selection process for IT projects; improve the project-management discipline through training, mentoring, and career-path efforts; strengthen the management of individual projects to ensure that funds are being expended properly and that projects are within scope, schedule, and quality; or improve the management of an existing IT project portfolio. Individual projects may also be submitted based on the merits of the project, rather than the product of the project.

3) Collaborative Partnership
Strategic partnerships between the governments and institutions in the State of Idaho and the private sector or non-profit organizations that optimize resources, increase benefits, produce cost savings, and maximize project outcomes. These partnerships address coordinating, sharing, integrating, or joining-up of IT-related goals and strategies, governance and management, policies, architecture and standards, business processes, data and information, systems and applications, services, technologies, and infrastructure. Examples of functional and service areas may include criminal justice, emergency management, taxation and revenues, human services, health, education, and workforce training.

4) Securing Digital Government
Demonstration of excellence in the development, deployment, or implementation of security initiatives designed to improve IT security and protect citizen or government information. These initiatives may include cyber security, risk assessment, data security, IT security awareness, crisis communications, privacy frameworks, or homeland security concerns. Examples also include education and awareness programs, state-level leadership and mentoring, initiatives to create a privacy culture, and efforts to organize for IT security.

INDIVIDUAL CATEGORIES

5) GIS Professional of the Year
 Individuals working as technicians or managers related to Geographic Information Systems are eligible for this award.

6) IT Technician of the Year
 Individuals working in server, or network support, help desk, telephone operations, or IT security are eligible for this award.

7) Applications Developer of the Year
 Individuals engaged in developing software applications are eligible for this award.

8) IT Manager of the Year
Individuals who supervise one or more technology professionals or who manage one or more programs in any category of individual award are eligible for the IT Supervisor/Manager of the Year.